



DISCOVER DEQ

LOUISIANA DEPARTMENT OF ENVIRONMENTAL QUALITY NEWSLETTER

Thursday, February 17, 2011

Issue Number: 9

2010 IN REVIEW

The year 2010 was full of challenges. For DEQ, we addressed the needs of streamlining and protecting Louisiana's coast with the Deepwater Horizon oil spill. We addressed the growing environmental issues associated with the Haynesville Shale. As a department, we also continued to focus on educating citizens on environmental issues, remediation of property for reuse and public outreach. With fewer staff and less resources, DEQ's goal has been to provide excellent service and response to help protect the environment and human health. Here are some highlights of what DEQ worked on in 2010 and some of the innovative ways and ideas that helped.

DEQ started out the New Year with a new secretary. On Jan. 16, Peggy M. Hatch, formerly Assistant Secretary of the Office of Compliance, became the new DEQ Secretary. Secretary Hatch has been with the state since 1985 and DEQ since 1990.

Secretary Hatch faced the challenges of streamlining the department with a close eye on providing service and avoiding layoffs.



Oil from the BP Deepwater Horizon spill flows into Gulf

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DEQ partnered with several other state agencies like the Louisiana State Police and Department of Wildlife and Fisheries to promote and strengthen interagency communication and resources while eliminating areas involved in an overlap of time, money and responsibility. DEQ's Emergency Response partnered with the Department of Transportation and Development, fire and police on incident response measures.

The closure of the DEQ Laboratory saved \$1.5 million in rental charges and early in 2010 DEQ rearranged work space to vacate a floor and headquarters building and that will save more than \$500,000 in recurring expenses. More rearranging, vacating the second floor and a portion of the first, saved more than \$700,000 in reoccurring spending.

DEQ recently underwent a restructuring move that enabled the department to save money and become more efficient with its resources. By combining like tasks and moving divisions into offices where job duties can be more efficient, DEQ was able to cut three administrator positions with salaries and benefits of more than \$100,000 each. With this streamlined supervisor-



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to-employee ratio, DEQ will have a stronger chain-of-command, while creating a balanced work environment for employees, managers and supervisors.

DEQ closed its library and realized a savings of \$121,000.

In FY 2010, DEQ incorporated the Office of Environmental Assessment, which included air and water quality assessment, underground storage tanks and remediation into other offices throughout the agency. This move is estimated to save more than \$200,000 with the elimination of two positions (a gubernatorial appointed position and an administrative assistant position) as well as the other costs associated with the positions.

As a layoff avoidance option, the Director of Civil Service approved the department's request to offer a retirement incentive to employees eligible for retirement. thirty-nine employees decided to take the incentive resulting in an estimated savings of \$2.5 million. Nineteen more employees took advantage of another retirement incentive in January 2011, reducing the DEQ workforce to 768 from a high of 1021 in 2005.

DEQ will receive no money from the general fund in 2011 and continues to strive to provide the best service and responsiveness to the state environmental needs.

Stimulus money

In January 2010, DEQ finalized contracts for \$43 million in stimulus money from the American Recovery and Reinvestment Act funds for wastewater infrastructure. The contracts, which were signed by the deadline of Feb. 17, were spread across 42 parishes and funded 55 projects. These projects will improve the quality of Louisiana's infrastructure and waters of the state. In March, EPA recognized DEQ for its efforts to distribute the stimulus money. Miguel Flores, Director of EPA Water Quality Protection Division thanked the staff for "hard work, dedication and long hours that went into meeting the Feb. 17 deadline."



DEQ officials present a stimulus check to the Town of Benton for wastewater improvements

Air Quality and Standards

Air quality in Louisiana has been a continuing challenge, but in 2010 showed significant progress. In Sept., the EPA announced that air monitoring data showed the Baton Rouge nonattainment area has attained the 1997 8-hour standard for the pollutant ozone. EPA made a similar determination the area met the now revoked 1- hour standard in February of 2010. These achievements are significant. EPA is now reviewing the current standard of 75 parts per billion and will announce a new more stringent standard in 2011. Even though Louisiana's air quality is better now, the new standard will present even more challenges for more areas of the state.

DEQ and the American Waterways Association partnered to conduct a study of barge traffic on the Mississippi River and its possible effects on air quality. It was a five month study, May 1 to Sept. 30, 2009, that focused on setting up emission profiles and identifying



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compounds at the Carville monitor in the Carville Area. The results of the survey were released in Feb. 2010 and found that approximately five percent of the triggered samples were due to barge, ship or other river sources. More research is planned into potential sources of ozone pollution from the river.

DEQ – CID

The DEQ-Criminal Investigation Division had an active year in protecting the environment from environmental criminal activities. Arrests were made for a variety of environmental crimes all across the state.

One example came in late 2010 when two people were arrested in New Orleans. A partnership between DEQ, EPA and New Orleans led to the inspection of nearly 40 illegal dumping sites on Almonaster Boulevard in New Orleans and led to the arrest of two men for illegal disposal of solid waste. The Almonaster area has long been an illegal dumping area and the sites inspected were targeted because previous inspections showed they were the most egregious offenders for not complying with environmental regulations.

CAN DO NETWORK

DEQ-CID also launched the “Can Do Network,” which will be comprised of citizens and organizations who are concerned about environmental crimes.

Online Services

In 2010, DEQ instituted an online permit submission program for oil and gas operators to submit their permit applications for specific water discharge permits, online. This water discharge permit covers deck drainage, treated sanitary waste water and other common discharges from oil and gas facilities into waters of the state.

In May 2010, the NetDMR program came on line. A Discharge Monitoring Report is a self reporting

document that is generated by permittees that have a Louisiana Discharge Elimination System permit. Up until May, all of these reports had to be filled out on paper but the goal of NetDMR is to be available to all permittees in Louisiana that are required to submit them.

Another online service is the ability to make permit status queries and check air requirement regulations. The air requirement libraries are now online and permit inquiries are available to the public. This allows users to access up-to-date information regarding the status of a permit and the associated regulation.

Reduce, Recycle and Reuse

In March of 2010, DEQ sponsored the Environmental Leadership Awards that recognize voluntary pollution reductions around the state for governments, non profits, school, industry and businesses. This program encourages and rewards voluntary pollution prevention efforts, community environmental education and outreach initiatives and environmental ordinance.

Those interested in finding out more about how to become a member and be eligible for awards can go to www.deq.louisiana.gov/elp or call Linda Brown at 225-219-3954.

DEQ staff members participate in paint swaps and Household Hazardous Material Collections day all around the state to promote recycling, reuse and the proper disposal of household chemicals and waste. In 2010, East Baton Rouge Parish sponsored two HHMCD's - one in May and one in October. DEQ staff manned the paint swaps. There were HHMD's in St Landry, Ascension, Lafourche and LaSalle parishes that DEQ participated in. For more information on recycling go to www.deq.louisiana.gov/recycle.

In 2010, there were three Ready for Reuse ceremonies in Louisiana. The first was Syngenta Crop Protection Management in St Gabriel that completed remediating 31 areas on the Syngenta site that were brought back up to local, state and federal standards and can be put back into productive use. In September, two Ready



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Mid City Redevelopment Alliance's brownfields project in Baton Rouge

for Reuse projects were completed and recognized, Rubicon, LLC in Geismer and Micro Chemical Co. in Winnsboro. Rubicon remediated two former retention ponds impoundments and these areas were closed and are under post closure monitoring in accordance with Rubicon's Hazardous Waste Post Closure Permit. Also, in September, Micro Chemical Company in Winnsboro remediated 3.8 acres of property formerly used to formulate, blend and package agricultural and other specialty chemicals.

The DEQ Brownfields Program helps property owners restore their property to reuse. Brownfields are real property, the expansion, redevelopment or reuse of which may be complicated by the presence or potential presence of a hazardous substance, pollutant or contaminant. In 2010, Mid City Redevelopment Alliance and East Baton Rouge City-Parish Planning Commission were honored for Brownfields Excellence. The site is a 22,000 square foot building comprised of four separate structures and will be used by the office of Mid City Redevelopment and other functions

The National Brownfields Conference was held in New Orleans in 2010 with exhibitors and attendees from all over the country.

Education

In DEQ's role in educating the public about regulations and environmental concerns, there were a number of classes and seminars held throughout the year. DEQ sponsored training sessions on Underground Storage Tank containment requirements, asbestos and lead, a UST class designed so that owners or operators of underground storage tanks can learn about leak detection, leak prevention, maintenance and environmental regulations, sewage sludge hauling seminars and industrial water permitting seminar for refineries through the EnviroSchool program. DEQ also provides speakers on topics of interest and demonstrations of environmental principals.

Outreach

In 2010, DEQ sponsored its first Green Business Expo. This timely exposition showcased nine presenters and had exhibits from other innovative businesses. These businesses offered real cost saving opportunities for private and public enterprises, as well as provide an environmental return for the citizens of Louisiana. More than 130 people and 30 vendors participated in the first Expo.

DEQ employees around the state participate in outreach within their communities. DEQ Southeast Regional office personnel participated in Earth Fest at the Audubon Zoo, the St Tammany Holiday of Lights festival and many other outreach activities in their area. Personnel mixed paint at the St Landry and Ascension HHMD's, gave talks to organizations, attended and exhibited at the Environmental Educational Symposium, the National Brownfields Conference and many more. DEQ staff exhibited and participated at Ascension Parish Chem Friends event in November, Ocean Commotion at the Pete Maravich Assembly Center in October, Wildlife and Fisheries Hunting and Fishing Day, the Louisiana Science and Math Teachers Conference, and participated in Earth Day events in Baton Rouge and around the state. DEQ works with other agencies and the University of Louisiana at Lafayette to put on the Envirothon competition in



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Lafayette at ULL Cade Farm. DEQ also participated in Boy Scout Centennial events and Girl Scout events. DEQ staff showed campers at the Lion's Camp in Leesville how to do recycled crafts and participated in school events on recycling and other environmental areas. The Drinking Water Protection team and the Nonpoint Source outreach program participated in the Harry Hurst Middle School Wetlands Celebration at Bonne Carre. In November, staff helped Zachary High School students put markers on storm drains.

DEQ SECRETARY HATCH GIVES 2011 OUTLOOK

As we look forward to 2011, I'm encouraged. DEQ and its employees faced a wealth of challenges in 2010 and not only survived, but exceeded expectations. We continue to do our core duties of issuing permits, conducting inspections and cleaning up legacy sites. We also continue to assist the public with outreach and education, advancing new technologies and finding innovative measures to streamline.

There are challenges ahead. But as a staff, we have proven that we can address these issues.

Some items of interest for 2011 are:

National Ambient Air Quality Standards: There are changes coming to NAAQS. For example, EPA has pushed back its announcement of the newest ozone standard until July. EPA indicated that the new standard will fall within a range between 60 and 70 parts per million, which means the state will have several new areas designated as nonattainment. DEQ will work with local parish governments and stakeholders to help them achieve new air quality goals. But, as the standard gets close and closer to background levels, these challenges get more difficult to meet.

Streamlining: Now that DEQ is no longer receiving general fund money, the department will continue to look for ways to be self-sufficient. We were able to continue to provide services by giving up floors, cutting

back on travel, closing the lab and other creative cost-cutting measures. We'll have to continue to look at efficiency measures in 2011 and for years to come.

Deepwater Horizon Oil Spill work: Field work for the oil spill response and Natural Resource Damage Assessment will continue throughout 2011, and longer. DEQ will have a significant NRDA presence, as well as participate with the seafood sampling plan. DEQ will continue to work with state, federal and responsible party members at the Incident Command headquarters in New Orleans as long as necessary. DEQ also has a state representative on the criminal investigation team.

Building partnerships: In 2010, we signed agreements with the Department of Wildlife and Fisheries, Louisiana State Police and the Louisiana Department of Agriculture and Fisheries. We look forward to building on these agreements because by sharing resources we build a stronger team for the state. It's also important that we build partnerships with local leadership, schools and other organizations so we can all work together to Be the Solution and continue improve the state's environment.

Technology: We look forward to building on the technological breakthroughs we had in 2010, such as NetDMR and some permit applications being accessible via online services.

DEQ-LDAF SIGN AGREEMENT

In early January, DEQ and the Department of Agriculture and Forestry signed an agreement to combine resources by utilizing available laboratory space at the LDAF headquarters. LDAF Commissioner Mike Strain, D.V.M., and DEQ Secretary Peggy Hatch signed an agreement that is the first step in a comprehensive plan that will save the state money and help both agencies continue to work more efficiently. Besides saving nearly \$45,000 annually, an added bonus is that the new partnership will allow for information sharing as well as cost savings. In this agreement, DEQ will move five employees from



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DEQ Secretary Peggy Hatch (left) and Dept. of Ag Commissioner Mike Strain (second from left) sign the lab agreement

its Baton Rouge laboratory office to Agriculture and Forestry offices.

“We’re facing limited budgets and this was one of the ways we thought would best benefit the taxpayer,” Strain said. “It’s important that we make good use of our resources and the opportunity was presented to work with the DEQ and provide space for their laboratory. We’re happy to have a good relationship with DEQ and Secretary Hatch and will continue to look for ways to work with other agencies in a cooperative manner to more effectively use state assets.”

Since the DEQ employees use compressed gas and other materials to conduct air analysis, a secure ground level area of sufficient size to allow for the delivery and storage of the compressed gas cylinders was needed. Sometimes it is necessary to bring compressed gas cylinders into the building. Neither requirement was appropriate for an office building like the DEQ headquarters in downtown Baton Rouge. The LDAF building will provide the employees with adequate resources and the environment to safely conduct their work at a lesser cost than the former DEQ laboratory.

“This is just one example of how the two agencies can assist each other and we look forward to a long partnership that will continue to grow,” Hatch said.

“DEQ is striving to do more with less by making sound business decisions. Partnerships such as this help the citizens of the state because cost savings allow agencies to continue to provide needed services. We believe this is the first step in a working relationship that will lead to efficiency measures for both agencies statewide.”

KEEP NEW IBERIA BEAUTIFUL CLEANS UP WITH MONTHLY LITTER WALKS

The members and volunteers of Keep New Iberia Beautiful have been making a significant difference in the appearance of the parish. Over the past three years, the organization has marshaled their resources and recruited members and volunteers to conduct monthly trash sweeps throughout the city.

The organization took part in two clean ups in October, and just participated in a District 2 makeover on Nov. 6. The makeover covered City Council District 2 which entails the entire west end of the city of New Iberia.

“When we do a District makeover, the debris that is collected is weighed afterward,” said Shelley Greer Rankin, Executive Director for Keep New Iberia Beautiful. “We use large dumpsters supplied by our local landfill owner, and everyone truly gets involved in the process.”

The organization holds a trash sweep each month, with members and volunteers assembling and walking through a designated region for approximately two hours. The turnout has been a success and the response has removed more than 300 extra large Hefty trash bags of garbage and debris as well as recyclable materials from the streets so far.

“We conducted six sweeps in 2009, and our volunteer base has grown exponentially from month to month. Everyone has done a great job to keep our parish clean,” Rankin said. “We held additional litter walks this year, and the turnout has been great.”



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The organization supplies their volunteers with safety vests, as well as the other materials, to promote safety first when they are out and about along the roadways of Iberia Parish.

Adding to the regular core group of volunteers are generally volunteers from local Boy and Girl Scout troops, youth groups and first time walk-ons. Due to the popularity and success of the walks, local officials have begun participating and several communities have jumped on the bandwagon.

Rankin also oversees responsibility for Keep Iberia Parish Beautiful, a separate organization aimed at a broader scale of litter and waste awareness in communities extending beyond the city of New Iberia. Local City Council members have been pleased with the results, as the word has begun to spread. Volunteers meet at a pre-designated location and are provided with a shirt, water, gloves, a trash grabber and trash bags, whereupon they commence on a litter walk through a local neighborhood.

For more information, or to volunteer with Keep New Iberia Beautiful, contact Shelley Rankin at (337) 288-7514 or (337) 412-7863, or via email to: keepnewiberiabeautiful@gmail.com.

ROYOMARTIN LUMBER COMPANY PUTS THE ENVIRONMENT FIRST

As a leading forest products company in Louisiana with ownership of more than 570,000 acres of southern pine and hardwood timberland throughout the state, RoyOMartin Lumber Company, L.L.C. has made environmental management a top priority since they commenced operations in 1923.

Based in Alexandria, RoyOMartin is one of the largest independently owned timber companies in the south. With 1,200 employees working



RoyOMartin's plywood plant in Chopin, Louisiana

out of facilities in Chopin, Leola, Oakdale, and Pineville, as well as a plant in Monroeville, Alabama, the company continues to utilize and promote a variety of high-yield forestry programs which began in the 1950s. Their business model includes an environmental policy that is conducive to environmental stewardship through their sustainable forest management, regulatory compliance, wildlife conservation, and waste-reduction strategies.

Through forest sustainability, RoyOMartin annually replants seedlings after harvesting mature trees, with the idea that more should be planted than what was removed. Their organized planting, thinning, and harvesting methods re-establish forests quicker and more effectively than ever. As the trees absorb carbon dioxide and release oxygen, greenhouse gases are diminished, thereby promoting a healthy and viable forest environment.

In the course of their daily operations, RoyOMartin encourages environmental stewardship throughout all facilities. Most notably is an effort to reduce their reliance on natural gas by retrofitting natural gas-burning kilns into those that burn renewable fuels. One burner has been completed and a



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second conversion is underway at the facilities in Monroeville, Alabama. RoyOMartin's lumber mills are measured on their ability to use all renewable wood residuals, conserve all energy sources, and reduce their carbon footprint through sound production and supply business practices. Excess wood residuals are sold to other local firms to help them meet their renewable energy needs.

At each facility, reducing generated waste and preventing pollution is paramount. Such practices include recycling waste streams such as used oil, scrap metal, batteries, aluminum, paper, and cardboard; all of which have had a positive effect in conservation while reducing the company's purchasing and disposal fees. "Our environmental clean-up practices are managed to exceed state and federal regulations," said Roy O. Martin, company president. "The continual implementation of waste-reduction strategies has allowed us to minimize the amount of solid waste disposed off-site while maximizing the amount of waste that can be reused on-site. We cut costs and reduce waste at the same time."

Since 2002, RoyOMartin's timberlands have been certified by the Forest Stewardship Council as having ecologically and environmentally conscious management practices. As an example, in 2011, RoyOMartin foresters will plant 8.6 million seedlings across 19,000 acres in Louisiana.

The company also has a wildlife biologist on staff tasked with ensuring that their wildlife and habitat management practices are in compliance with guidelines set forth by the Louisiana Wildlife Federation, the Quality Deer Management Association, and the Black Bear Conservation Coalition. To that end, RoyOMartin exchanges endangered species data annually with the Louisiana Natural Heritage Program, and provides research funding for the Louisiana Black Bear

Conservation Committee. In addition, the company owns nearly 16,000 acres in the West Bay State Wildlife Management Area in Allen Parish, which is free and open to the public for hunting, fishing, and recreation throughout the year through their co-operative partnership with the Louisiana Department of Wildlife & Fisheries.

For more information, visit www.royomartin.com, or call (318) 448-0405.

AIR QUALITY UPDATE

Louisiana and the rest of the nation must wait until July before the U.S. Environmental Protection Agency announces the new ozone standard. In December, EPA announced it was going to postpone its decision on what the value between 60-70 ppm would officially be until July, 2011. This marked the third time EPA postponed its announcement of the new standard. Previous announcements were slated for August and October of last year.

In 2008, EPA revised the previous National Ambient Air Quality Standard to 75 parts per billion averaged over an eight-hour period. In January, 2010, the EPA announced they were going to revise the standard to somewhere between 60 and 70 ppm.

This is important to Louisiana and many other parts of the nation. Currently, all Louisiana monitors, except for the LSU monitor in the Greater Baton Rouge area, meet the 75 ppm standard. However, if the standard is lowered to 70 ppm, then almost every major metropolitan area in Louisiana may be classified by EPA as nonattainment for the pollutant ozone.

The EPA requires areas that do not meet air quality standards to implement more restrictive regulations in an effort to lower the overall air



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pollution levels. With a new standard, some industries and businesses may be required to obtain permits to control the amount of pollutants emitted to the air. Industries and businesses seeking to expand operations may have to take additional measures or face new restrictions to help control air pollution.

Ozone is not emitted. It is an air pollutant that is formed when volatile organic compounds and nitrogen oxides combine to react with sunlight. The chemicals needed to form ozone come from a variety of sources, such as cars, industrial and manufacturing operations, paint and body shops, bakeries, dry cleaners, as well as from lawn and recreational equipment.

Historically, the Baton Rouge nonattainment area was the only area in the state that did not comply with the ozone standard. However, the area monitored attainment in December 2008 for both the 1-hour and the 1997 8-hour ozone NAAQS. Data from 2009 indicates that the area has continued to meet attainment standards, indicating that the quality of the air is continuing to improve.

EMERGENCY RESPONSE INFORMATION

DEQ is authorized by the Louisiana Environmental Quality Act to provide immediate response to any environmental problem or emergency incident which threatens human health or the environment. The Emergency Response Section is tasked to meet this obligation.

DEQ has regional offices in Baton Rouge, New Orleans, Bayou Lafourche, Lafayette, Lake Charles, Pineville, West Monroe and Shreveport. From these offices, there are eight specially



Completed Sears Building in Lake Charles

trained emergency responders on call to work emergencies on a 24 hour, 7-day-a-week basis. The responders are augmented by trained personnel, part of regional emergency response teams, who are also capable of performing certain emergency response duties. DEQ Emergency Responders are equipped with proper instrumentation in order to detect any impact upon human health and the environment that may exist during the course of their response to an environmental emergency, environmental threat or potential environmental threat, or citizen complaint. Responders maintain a close working relationship with the Louisiana State Police Transportation and Environmental Safety Section in dealing with hazardous material incident responses.

DEQ COMPLAINT POLICY

The Louisiana Department of Environmental Quality receives approximately 10,000 environmental incident notifications annually. Of these notifications, more than 4,000 are citizen complaints. DEQ shall protect public health and



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the environment by evaluating each environmental complaint and bring about statutory and regulatory compliance through a consistent and structured process. This policy shall be adhered barring unusual or unforeseen circumstances which may occur where all or part of this policy cannot be followed.

Anonymous Complaints

Anonymous complaints often lack the necessary information for thorough investigations, with no means to contact the complainant for additional information. Anonymous complainants do at times attempt to contact the department for follow-up information, creating a dilemma for investigators who were unable to perform an adequate investigation due to the lack of initial information. Anonymous complaints received by DEQ will generally be evaluated and handled at the regional level.

Complaints of an Emergency Condition

DEQ may receive a complaint that can be described as a spill, release or uncontrolled/unauthorized discharge that may endanger the health and safety of the public, cause significant adverse impact to the land, water or air environment, or cause severe damage to property. DEQ has procedures to provide notification to the state and local authorities of the emergency. If appropriate, DEQ regional emergency responders will be dispatched.

Complaints of Criminal Activity

DEQ receives complaints of criminal activity or activities that may appear to be criminal. DEQ will process these complaints in accordance with the information provided by the complainant. The complaint will be managed as a parallel referral and will be referred to both the CID and the appropriate region for investigation.

Complaints Beyond DEQ's Regulatory Authority

DEQ also receives complaints regarding activities that are outside of its regulatory authority. The DEQ's policy will be to provide the complainant, when possible, with the information necessary to refer the complaint to the appropriate authorities. Common examples of such complaints include, but are not limited to complaints regarding:

- Agricultural activities (chicken litter, crop burning, pesticide/herbicide application, crop duster activities, Department of Agriculture contact phone number is (225) 922-1269)
- Drinking water quality issues
- Indoor air quality issues, including mold problems

It is recommended that a citizen directly contact the state agency or local agency that would have the designated regulatory authority regarding a specific complaint outside of DEQ's authority.

Web link to Louisiana state agencies: http://louisiana.gov/Government/Agency_Index/

IMPORTANT CONTACT INFORMATION:

Online

Notifications and complaints may be made by filling out the Online Incident Reporting form located online at: <http://www.deq.louisiana.gov/apps/forms/irf/forms/>. Follow the onscreen instructions and complete the necessary fields. The user will receive a summary of the notification along with a confirmation tracking number which can be printed for a record of the notification. The notification is immediately transmitted electronically to Single Point of Contact (SPOC) personnel.



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TELEPHONE / E-MAIL

Single Point of Contact (SPOC) for notifications and complaints: (225) 219-3640 or (800) 888-5424 (during 8:00 am - 4:30 pm, Mon–Fri)

Hotline: (225) 342-1234 (please leave a detailed message if after normal work hours). E-mail: SPOC@la.gov

Responsible Party Notification Requirements:

- Notification Requirements for Unauthorized Discharges that Cause Emergency Conditions (LAC 33:I.3915)

For Emergency incidents, call the Hazardous Material Hotline as soon as possible within the first hour of the emergency. A call to the DEQ Hotline does not qualify as emergency incident notification. A written notification report by the facility to DEQ is also required within seven calendar days after the initial reporting to the Louisiana State Police.

- Notification Requirements for Unauthorized Discharges That Do Not Cause Emergency Conditions (LAC 33:I.3917)

In the event of an unauthorized discharge that exceeds a reportable quantity specified in Subchapter E of LAC 33:I. Chapter 39 (but does not cause an emergency condition), call Hazardous Material Hotline within 24 hours after learning of the discharge. A written notification report by the facility to DEQ is also required within seven calendar days after the initial reporting to the Louisiana State Police.

- Prompt Notification Procedures (LAC 33:I.3923)

Permit excursions, exceedances, and any other conditions that do not fall under one of the two

conditions above should be reported to the DEQ Single Point of Contact by verbal notification through the hotline at (225) 342-1234. If after hours, please leave a detailed message.

- Notification Requirements for Unauthorized Discharges with Groundwater Contamination Impact (LAC 33:I.3919)

A responsible party shall notify SPOC within 7 days of the incident.

- Written Notification Procedures (LAC 33:I.3925)

Written reports for any unauthorized discharge that requires notification under LAC 33:I.3915.A, 3917, 3919, or 3923, shall be submitted by the discharger to SPOC in accordance with this Section within seven calendar days of the notification as required by LAC 33:I.3915.A, 3917, 3919, or 3923, unless otherwise provided for in a valid permit or other regulation.

POSTAL MAIL / FAX

Louisiana Department of Environmental Quality
Post Office Box 4312 Baton Rouge, LA 70821-4312

ATTENTION: Office of Environmental Compliance
- SPOC
“UNAUTHORIZED DISCHARGE NOTIFICATION REPORT”

The Written Notification Report may also be sent via fax to DEQ’s Office of Environmental Compliance, SPOC line at: (225) 219-4044.

WHEN REPORTING AN INCIDENT OR RELEASE, KNOW THE FOLLOWING:

Location of Complaint/Spill and details - Please be as specific and detailed as possible with respect



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to location of the complaint/spill. Please include landmarks and specific details of all relevant entities involved in the complaint/spill. All names, phone numbers and/or descriptions given in detail will assist in the investigation.

Upon contacting the Single Point of Contact line for releases, please have the following information available:

- Your name, your company's name and mailing address, and phone number where you may be reached
- The name of the responsible party and the physical address/location and parish where the incident occurred
- The Hazardous Material Hotline Incident Number (if applicable) and directions on how to reach the incident location
- The date and times when the release began and ended
- The product released, estimated amount, description of how released, along with any information on remedial actions

For permit excursions, please include the following information:

- Your name, your company's name and mailing address, and phone number where you may be reached
- The permit number, the date of the excursion and the steps taken to prevent future occurrences
- The name of the responsible party and the physical address/location and parish where the excursion occurred

- The name of the receiving water(s), parameter exceeded and the outfall number (ex. 001, 002, etc.)
- The permitted limit on the exceeded parameter and the reported value of the parameter
- Explanation of the cause of the excursion

LOUISIANA DEPARTMENT OF ENVIRONMENTAL QUALITY'S SECOND QUARTER SUMMARIES

4th Quarter 2011 Enforcement Actions:

<http://www.deq.louisiana.gov/portal/tabid/225/Default.aspx>

4th Quarter 2011 Settlement Agreements:

<http://www.deq.louisiana.gov/portal/tabid/2838/Default.aspx>

4th Quarter 2011 Air Permits:

<http://www.deq.louisiana.gov/portal/tabid/2922/Default.aspx>

4th Quarter 2011 Water Permits:

<http://www.deq.louisiana.gov/portal/tabid/2899/Default.aspx>

4th Quarter 2011 Solid and Hazardous Waste Permits:

<http://www.deq.louisiana.gov/portal/tabid/2586/Default.aspx>

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