STATE OF LOUISIANA

DEPARTMENT OF ENVIRONMENTAL QUALITY

IN THE MATTER OF:

LOUISIANA CVS PHARMACY, L.L.C.

AI # 189384

PROCEEDINGS UNDER THE LOUISIANA
ENVIRONMENTAL QUALITY ACT
LA. R.S. 30:2001, ET SEQ.

SETTLEMENT

The following Settlement is hereby agreed to between Louisiana CVS Pharmacy, L.L.C. ("Respondent") and the Department of Environmental Quality ("DEQ" or "the Department"), under authority granted by the Louisiana Environmental Quality Act, La. R.S. 30:2001, et seq. ("the Act").

I

Respondent is a limited liability corporation that owns and/or operates a retail store and pharmacy, located in Baton Rouge, East Baton Rouge Parish, Louisiana ("the Facility").

II

On July 12, 2018, the Department issued to Respondent a Consolidated Compliance Order & Notice of Potential Penalty, Enforcement No. HE-CN-18-00077 (Exhibit 1).

On April 3, 2019, the Department issued to Respondent an Amended Consolidated Compliance Order & Notice of Potential Penalty, Enforcement No. HE-CN-18-00077A (Exhibit 2).

III

Respondent denies it committed any violations or that it is liable for any fines, forfeitures
and/or penalties.

IV

Nonetheless, Respondent, without making any admission of liability under state or federal statute or regulation, agrees to pay, and the Department agrees to accept, a payment in the amount of TWO THOUSAND AND NO/100 DOLLARS ($2,000.00), of which Eight Hundred Ninety-One and 16/100 Dollars ($891.16) represents the Department’s enforcement costs, in settlement of the claims set forth in this agreement. The total amount of money expended by Respondent on cash payments to the Department as described above, shall be considered a civil penalty for tax purposes, as required by La. R.S. 30:2050.7(E)(1).

V

Respondent further agrees that the Department may consider the inspection report(s), the Consolidated Compliance Order & Notice of Potential Penalty, the Amended Consolidated Compliance Order & Notice of Potential Penalty and this Settlement for the purpose of determining compliance history in connection with any future enforcement or permitting action by the Department against Respondent, and in any such action Respondent shall be estopped from objecting to the above-referenced documents being considered as proving the violations alleged herein for the sole purpose of determining Respondent’s compliance history.

VI

This agreement shall be considered a final order of the Secretary for all purposes, including, but not limited to, enforcement under La. R.S. 30:2025(G)(2), and Respondent hereby waives any right to administrative or judicial review of the terms of this agreement, except such review as may be required for interpretation of this agreement in any action by the Department to enforce this agreement.
VII

This settlement is being made in the interest of settling the state's claims and avoiding for both parties the expense and effort involved in litigation or an adjudicatory hearing. In agreeing to the compromise and settlement, the Department considered the factors for issuing civil penalties set forth in La. R. S. 30:2025(E) of the Act.

VIII

As required by law, the Department has submitted this Settlement Agreement to the Louisiana Attorney General for approval or rejection. The Attorney General's concurrence is appended to this Settlement Agreement.

IX

The Respondent has caused a public notice advertisement to be placed in the official journal of the parish governing authority in East Baton Rouge Parish, Louisiana. The advertisement, in form and wording approved by the Department, announced the availability of this settlement for public view and comment and the opportunity for a public hearing. Respondent has submitted an original proof-of-publication affidavit and an original public notice to the Department and, as of the date this Settlement is executed on behalf of the Department, more than forty-five (45) days have elapsed since publication of the notice.

X

Payment is to be made within ten (10) days from notice of the Secretary's signature. If payment is not received within that time, this Agreement is voidable at the option of the Department. Payments are to be made by check, payable to the Department of Environmental Quality, and mailed or delivered to the attention of Accountant Administrator, Financial Services Division, Department of Environmental Quality, Post Office Box 4303, Baton Rouge, Louisiana,
70821-4303. Each payment shall be accompanied by a completed Settlement Payment Form (Exhibit A).

XI

In consideration of the above, any claims for penalties are hereby compromised and settled in accordance with the terms of this Settlement.

XII

Each undersigned representative of the parties certifies that he or she is fully authorized to execute this Settlement Agreement on behalf of his or her respective party, and to legally bind such party to its terms and conditions.
LOUISIANA CVS PHARMACY, L.L.C.

BY:  
(Signature)

Elizabeth LeJeune

(Printed)

TITLE: Senior Legal Counsel

THUS DONE AND SIGNED in duplicate original before me this 18th day of 
June, 2020, at 8:42 a.m.

John M. Diana

NOTARY PUBLIC (ID # 8867082)

Official Seal
Joan M Diana
Notary Public State of Illinois
My Commission Expires 12/18/2020

(stamped or printed)

LOUISIANA DEPARTMENT OF ENVIRONMENTAL QUALITY
Chuck Carr Brown, Ph.D., Secretary

BY:  
Lourdes Iturralde, Assistant Secretary
Office of Environmental Compliance

THUS DONE AND SIGNED in duplicate original before me this 15th day of 
September, 2020, at Baton Rouge, Louisiana.

Amber Gemmill Litzenfeld

(stamped or printed)

Approved:  
Lourdes Iturralde, Assistant Secretary

5

SA-HE-20-0005
CERTIFIED MAIL (7017 2400 0000 7557 4511/4528)
RETURN RECEIPT REQUESTED

LOUISIANA CVS PHARMACY, L.L.C.
c/o CT Corporation System
Agent for Service of Process
3867 Plaza Tower Drive
Baton Rouge, LA 70816

RE: CONSOLIDATED COMPLIANCE ORDER
& NOTICE OF POTENTIAL PENALTY
ENFORCEMENT TRACKING NO. HE-CN-18-00077
AGENCY INTEREST NO. 189384

Dear Sir/Madam:

Pursuant to the Louisiana Environmental Quality Act (La. R.S. 30:2001, et seq.), the attached CONSOLIDATED COMPLIANCE ORDER & NOTICE OF POTENTIAL PENALTY is hereby served on LOUISIANA CVS PHARMACY, L.L.C. (RESPONDENT) for the violations described therein.

Compliance is expected within the maximum time period established by each part of the COMPLIANCE ORDER. The violations cited in the CONSOLIDATED COMPLIANCE ORDER & NOTICE OF POTENTIAL PENALTY could result in the issuance of a civil penalty or other appropriate legal actions.

Any questions concerning this action should be directed to Adrienne Landry at (225) 219-3805.

Sincerely,

[Signature]

Cecelia J. Cage
Administrator
Enforcement Division

CJC/ARL/arlc
Alt ID No. LAR000081018
Attachment
c: LOUISIANA CVS PHARMACY, L.L.C.
c/o Constance Thomas – Store Manager
12880 Airline Highway
Baton Rouge, LA 70817
STATE OF LOUISIANA
DEPARTMENT OF ENVIRONMENTAL QUALITY
OFFICE OF ENVIRONMENTAL COMPLIANCE

IN THE MATTER OF

LOUISIANA CVS PHARMACY, L.L.C.
EAST BATON ROUGE
ALT ID NO. LAR000081018

ENFORCEMENT TRACKING NO.
HE-C-18-0077

AGENCY INTEREST NO.
189384

PROCEEDINGS UNDER THE LOUISIANA
ENVIRONMENTAL QUALITY ACT,

CONSOLIDATED
COMPLIANCE ORDER & NOTICE OF POTENTIAL PENALTY

The following CONSOLIDATED COMPLIANCE ORDER & NOTICE OF POTENTIAL PENALTY is issued to LOUISIANA CVS PHARMACY, L.L.C. (RESPONDENT) by the Louisiana Department of Environmental Quality (the Department), under the authority granted by the Louisiana Environmental Quality Act (the Act), La. R.S. 30:2001, et seq., and particularly by La. R.S. 30:2025(C), 30:2050.2 and 30:2050.3(B).

FINDINGS OF FACT

I.

The Respondent owns and/or operates CVS Pharmacy #8961, a retail store and pharmacy, located at 12880 Airline Highway in Baton Rouge, East Baton Rouge Parish, Louisiana (the facility). The Respondent is registered with the Department as a large quantity generator of hazardous waste and operates under EPA identification number LAR000081018.

II.

On or about November 14, 2017, the Department conducted an inspection at the above referenced facility to determine the degree of compliance with the Act and the supporting Regulations. While the investigation by the Department is not yet complete, the following violations were noted during the course of the inspection:
A. The Respondent failed to notify the Office of Environmental Services within seven (7) days from the date the information submitted in the application for EPA identification number LAR000081018 changed, in violation of LAC 33:V.1105.B. Specifically, on June 24, 2016, the facility shipped D011 hazardous waste off-site. The facility's most recent HW-1 does not include hazardous waste code D011.

B. The Respondent failed to maintain, at the facility, a copy of each Annual Report for a period of at least three (3) years from the due date of the report, in violation of LAC 33.V.1111.A.2. Specifically, the facility could not provide a copy of the 2014, 2015, and 2016 Annual Hazardous Waste Reports at the time of the inspection. On or about November 22, 2017, the facility representative provided copies of the Annual Hazardous Waste Reports to the Department via email.

C. The Respondent failed to include all hazardous waste descriptions and EPA hazardous waste numbers on the annual report, in violation of LAC 33:V.1111.B.1.e. Specifically, the Respondent failed to include hazardous waste code D011 on the 2015 Annual Hazardous Waste Report.

D. The Respondent failed to maintain training records of current facility personnel, until the closure of the facility, as specified in LAC 33:V.1515.E, in violation of LAC 33:V.1109.E.1.e. Specifically, at the time of the inspection, the facility representative could not provide the training records due to a server issue. On or about December 1, 2017, the facility representative provided training records to the Department via email; however, the training records were incomplete. On or about January 26, 2018, the facility representative provided the Department with all required training records.

E. The Respondent failed to describe, in the facility's contingency plan, arrangements agreed to by local police departments, fire departments, hospitals, contractors, and state and local emergency response teams to coordinate emergency services, as specified in LAC 33:V.1513.B.3, in violation of LAC 33:V.1109.E.1.e.

F. The Respondent failed to list, in the facility's contingency plan, a list of all required emergency equipment at the facility, such as fire extinguishing systems, spill control equipment, communications and alarm systems, and decontamination equipment, as specified in LAC 33:V.1513.B.5, in violation of LAC 33:V.1109.E.1.e. On or about November 22, 2017, the facility representative provided the Department with an
updated Contingency Plan which outlines the emergency equipment located at the
facility.

G. The Respondent failed to submit the contingency plan to the local police departments,
fire departments, hospitals, contractors, and state and local emergency response teams
that may be called upon to provide emergency services, in accordance with LAC
33:V.1513.C.2, in violation of LAC 33:V.1109.E.1.e.

H. The Respondent failed to retain a waste minimization plan on-site, as specified in
LAC 33:V.2245.J, in violation of LAC 33:V.1109.E.1.e. Specifically, at the time of
the inspection, the facility representative could not provide the facility’s Waste
Minimization Plan. On or about November 22, 2017, the facility representative
provided the Department with the facility’s Waste Minimization Plan, which was
certified by a Louisiana professional engineer on May 29, 2017.

COMPLIANCE ORDER

Based on the foregoing, the Respondent is hereby ordered:

I.

To submit to the Office of Environmental Services, within seven (7) days after receipt of this
COMPLIANCE ORDER, an updated and accurate HW-1 form. The HW-1 form shall include
hazardous waste codes for all hazardous wastes generated, in accordance with LAC 33:V.1105.B.

II.

To submit to the Enforcement Division, within thirty (30) days after receipt of this
COMPLIANCE ORDER, an updated 2015 Annual Hazardous Waste Report, in accordance with LAC
33:V.1111.B.1 and LAC 33:V.1529.D, ensuring all applicable hazardous waste codes are included.

III.

To list and/or describe, immediately upon receipt of this COMPLIANCE ORDER, in the
facility’s contingency plan, arrangements agreed to by the local emergency services, as specified in LAC
33:V.1513.B.3, in accordance with LAC 33:V.1109.E.1.e.

IV.

To immediately, upon receipt of this COMPLIANCE ORDER, submit copies of the
contingency plan to all local police departments, fire departments, hospitals, and state and local
emergency response teams that may be called upon to provide emergency services, in accordance with
LAC 33:V.1513.C.2. The Respondent shall provide documentation, to the Enforcement Division, of delivery to third party responders within fifteen (15) days of delivery.

V.

To take, immediately upon receipt of this **COMPLIANCE ORDER**, any and all steps necessary to meet and maintain compliance with the Hazardous Waste Regulations.

VI.

To submit to the Enforcement Division, within thirty (30) days after receipt of this **COMPLIANCE ORDER**, a written report that includes a detailed description of the circumstances surrounding the cited violations and actions taken or to be taken to achieve compliance with the Order Portion of this **COMPLIANCE ORDER**. This report and all other reports or information required to be submitted to the Enforcement Division by this **COMPLIANCE ORDER** shall be submitted to:

Office of Environmental Compliance
Post Office Box 4312
Baton Rouge, Louisiana 70821-4312

Attn: Adrienne Landry
Re: Enforcement Tracking No. HE-CN-18-00077
Agency Interest No. 189384

**THE RESPONDENT SHALL FURTHER BE ON NOTICE THAT:**

I.

The Respondent has a right to an adjudicatory hearing on a disputed issue of material fact or of law arising from this **COMPLIANCE ORDER**. This right may be exercised by filing a written request with the Secretary no later than thirty (30) days after receipt of this **COMPLIANCE ORDER**.

II.

The request for an adjudicatory hearing shall specify the provisions of the **COMPLIANCE ORDER** on which the hearing is requested and shall briefly describe the basis for the request. This request should reference the Enforcement Tracking Number and Agency Interest Number, which are located in the upper right-hand corner of the first page of this document and should be directed to the following:
Department of Environmental Quality  
Office of the Secretary  
Post Office Box 4302  
Baton Rouge, Louisiana 70821-4302  
Attn: Hearings Clerk, Legal Division  
Re: Enforcement Tracking No. HE-CN-18-00077  
Agency Interest No. 189384

III.

Upon the Respondent's timely filing a request for a hearing, a hearing on the disputed issue of material fact or of law regarding this COMPLIANCE ORDER may be scheduled by the Secretary of the Department. The hearing shall be governed by the Act, the Administrative Procedure Act (La. R.S. 49:950, et seq.), and the Division of Administrative Law (DAL) Procedural Rules. The Department may amend or supplement this COMPLIANCE ORDER prior to the hearing, after providing sufficient notice and an opportunity for the preparation of a defense for the hearing.

IV.

This COMPLIANCE ORDER shall become a final enforcement action unless the request for hearing is timely filed. Failure to timely request a hearing constitutes a waiver of the Respondent's right to a hearing on a disputed issue of material fact or of law under Section 2050.4 of the Act for the violation(s) described herein.

V.

The Respondent's failure to request a hearing or to file an appeal or the Respondent's withdrawal of a request for hearing on this COMPLIANCE ORDER shall not preclude the Respondent from contesting the findings of facts in any subsequent penalty action addressing the same violation(s), although the Respondent is estopped from objecting to this COMPLIANCE ORDER becoming a permanent part of its compliance history.

VI.

Civil penalties of not more than twenty-seven thousand five hundred dollars ($27,500) for each day of violation for the violation(s) described herein may be assessed. For violations which occurred on August 15, 2004, or after, civil penalties of not more than thirty-two thousand five hundred dollars ($32,500) may be assessed for each day of violation. The Respondent's failure or refusal to comply with this COMPLIANCE ORDER and the provisions herein will subject the Respondent to possible enforcement procedures under La. R.S. 30:2025, which could result in the assessment of a civil penalty.
in an amount of not more than fifty thousand dollars ($50,000) for each day of continued violation or noncompliance.

VII.

For each violation described herein, the Department reserves the right to seek civil penalties in any manner allowed by law, and nothing herein shall be construed to preclude the right to seek such penalties.

NOTICE OF POTENTIAL PENALTY

I.

Pursuant to La. R.S. 30:2050.3(B), you are hereby notified that the issuance of a penalty assessment is being considered for the violation(s) described herein. Written comments may be filed regarding the violation(s) and the contemplated penalty. If you elect to submit comments, it is requested that they be submitted within ten (10) days of receipt of this notice.

II.

Prior to the issuance of additional appropriate enforcement action(s), you may request a meeting with the Department to present any mitigating circumstances concerning the violation(s). If you would like to have such a meeting, please contact Adrienne Landry at (225) 219-3805 within ten (10) days of receipt of this NOTICE OF POTENTIAL PENALTY.

III.

The Department is required by La. R.S. 30:2025(E)(3)(a) to consider the gross revenues of the Respondent and the monetary benefits of noncompliance to determine whether a penalty will be assessed and the amount of such penalty. Please forward the Respondent’s most current annual gross revenue statement along with a statement of the monetary benefits of noncompliance for the cited violation(s) to the above named contact person within ten (10) days of receipt of this NOTICE OF POTENTIAL PENALTY. Include with your statement of monetary benefits the method(s) you utilized to arrive at the sum. If you assert that no monetary benefits have been gained, you are to fully justify that statement. If the Respondent chooses not to submit the requested most current annual gross revenues statement within ten (10) days, it will be viewed by the Department as an admission that the Respondent has the ability to pay the statutory maximum penalty as outlined in La. R.S. 30:2025.

IV.

The Department assesses civil penalties based on LAC 33:1.Subpart1.Chapter7. To expedite closure of this NOTICE OF POTENTIAL PENALTY portion, the Respondent may offer a settlement
amount to resolve any claim for civil penalties for the violation(s) described herein. The Respondent may offer a settlement amount, but the Department is under no obligation to enter into settlement negotiations. The decision to proceed with a settlement is at the discretion of the Department. The settlement offer amount may be entered on the attached “CONSOLIDATED COMPLIANCE ORDER AND NOTICE OF POTENTIAL PENALTY REQUEST TO CLOSE” form. The Respondent must include a justification of the offer. **DO NOT** submit payment of the offer amount with the form. The Department will review the settlement offer and notify the Respondent as to whether the offer is or is not accepted.

V.

This **CONSOLIDATED COMPLIANCE ORDER & NOTICE OF POTENTIAL PENALTY** is effective upon receipt.

Baton Rouge, Louisiana, this 12th day of July, 2018.

[Signature]
Lourdes Llerdralde
Assistant Secretary
Office of Environmental Compliance

Copies of a request for a hearing and/or related correspondence should be sent to:

Louisiana Department of Environmental Quality
Office of Environmental Compliance
Enforcement Division
P.O. Box 4312
Baton Rouge, LA 70821-4312
Attention: Adrienne Landry
**STATEMENT OF COMPLIANCE**

A written report was submitted in accordance with Paragraph VI of the "Order" portion of the COMPLIANCE ORDER.

All necessary documents were submitted to the Department within 7 days of receipt of the COMPLIANCE ORDER in accordance with Paragraph I of the "Order" portion of the COMPLIANCE ORDER.

All necessary documents were submitted to the Department within 30 days of receipt of the COMPLIANCE ORDER in accordance with Paragraph II of the "Order" portion of the COMPLIANCE ORDER.

All items in the "Findings of Fact" portion of the COMPLIANCE ORDER were addressed and the facility is being operated to meet and maintain the requirements of the "Order" portion of the COMPLIANCE ORDER. Final compliance was achieved as of:

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**SETTLEMENT OFFER (OPTIONAL)**

(check the applicable option)

- The Respondent is not interested in entering into settlement negotiations with the Department with the understanding that the Department has the right to assess civil penalties based on LAC 33.1 Subpart 1, Chapter 7.

- In order to resolve any claim for civil penalties for the violations in NOTICE OF POTENTIAL PENALTY HE-CN-18-00077, the Respondent is interested in entering into settlement negotiations with the Department and would like to set up a meeting to discuss settlement procedures.

In order to resolve any claim for civil penalties for the violations in NOTICE OF POTENTIAL PENALTY HE-CN-18-00077, the Respondent is interested in entering into settlement negotiations with the Department and offers to pay $____________________ which shall include LDEQ enforcement costs and any monetary benefit of non-compliance.

- **Monetary component = $____________________**
- **Beneficial Environmental Project (BEP): component (optional) = $____________________**

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DO NOT SUBMIT PAYMENT OF THE OFFER WITH THIS FORM - the Department will review the settlement offer and notify the Respondent as to whether the offer is or is not accepted.

The Respondent has reviewed the violations noted in NOTICE OF POTENTIAL PENALTY HE-CN-18-00077 and has attached a justification of its offer and a description of any BEPs if included in settlement offer.

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**CERTIFICATION STATEMENT**

I certify, under provisions in Louisiana and United States law that provide criminal penalties for false statements, that based on
information and belief formed after reasonable inquiry, the statements and information attached and the compliance statement above, are true, accurate, and complete. I also certify that I do not owe outstanding fees or penalties to the Department for this facility or any other facility I own or operate. I further certify that I am either the Respondent or an authorized representative of the Respondent.

<table>
<thead>
<tr>
<th>Respondent’s Signature</th>
<th>Respondent’s Printed Name</th>
<th>Respondent’s Title</th>
</tr>
</thead>
</table>

<table>
<thead>
<tr>
<th>Respondent’s Physical Address</th>
<th>Respondent’s Phone #</th>
<th>Date</th>
</tr>
</thead>
</table>

MAIL COMPLETED DOCUMENT TO THE ADDRESS BELOW:

Louisiana Department of Environmental Quality  
Office of Environmental Compliance  
Enforcement Division  
P.O. Box 4312  
Baton Rouge, LA 70821  
Attn: Adrienne Landry
CERTIFIED MAIL (7017 2400 0000 7557 4481)
RETURN RECEIPT REQUESTED

LOUISIANA CVS PHARMACY, L.L.C.
c/o CT Corporation System
Agent for Service of Process
3867 Plaza Tower Drive
Baton Rouge, LA 70816

RE: AMENDED CONSOLIDATED COMPLIANCE ORDER & NOTICE OF POTENTIAL PENALTY
ENFORCEMENT TRACKING NO. IIE-CN-18-00077A
AGENCY INTEREST NO. 189384

Dear Sir/Madam:

Pursuant to the Louisiana Environmental Quality Act (La. R.S. 30:2001, et seq.), the attached AMENDED CONSOLIDATED COMPLIANCE ORDER & NOTICE OF POTENTIAL PENALTY is hereby served on LOUISIANA CVS PHARMACY, L.L.C. (RESPONDENT) for the violations described therein.

Any questions concerning this action should be directed to Adrienne Landry at (225) 219-3805.

Sincerely,

[Signature]

Celena J. Cage
Administrator
Enforcement Division

CJC/ARL/arl
Alt ID No. LAR000081018
Attachment
e: Louisiana CVS Pharmacy, L.L.C.
c/o Nicole Wilkinson – Director, Corporate Environmental
One CVS Drive, Mail Code 2340
Woonsocket, RI 02895
AMENDED CONSOLIDATED COMPLIANCE ORDER & NOTICE OF POTENTIAL PENALTY

The Louisiana Department of Environmental Quality (the Department) hereby amends the CONSOLIDATED COMPLIANCE ORDER & NOTICE OF POTENTIAL PENALTY, ENFORCEMENT TRACKING NO. HE-CN-18-00077 issued to LOUISIANA CVS PHARMACY, L.L.C. (RESPONDENT) on July 12, 2018 in the above-captioned matter as follows:

I.

The Department hereby amends the Finding of Facts portion to remove Paragraph II.C in its entirety.

II.

The Department hereby amends the Compliance Order portion to remove Paragraph II in its entirety.

III.

The Department incorporates all of the remainder of the original CONSOLIDATED COMPLIANCE ORDER & NOTICE OF POTENTIAL PENALTY, ENFORCEMENT TRACKING NO. HE-CN-18-00077A and AGENCY INTEREST NO. 189384 as if reiterated herein.
IV.

This AMENDED CONSOLIDATED COMPLIANCE ORDER & NOTICE OF POTENTIAL PENALTY is effective upon receipt.

Baton Rouge, Louisiana, this 3rd day of April, 2019.

Lourdes Iturralde
Assistant Secretary
Office of Environmental Compliance

Copies of a request for a hearing and/or related correspondence should be sent to:

Louisiana Department of Environmental Quality
Office of Environmental Compliance
Enforcement Division
Post Office Box 4312
Baton Rouge, LA 70821-4312
Attention: Adrienne Landry