



For Immediate Release:
May 17, 2018

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Computer outage at LDEQ

(BATON ROUGE)-The Louisiana Department of Environmental Quality is experiencing a widespread computer system outage due to server failure. Many online services are impacted such as the Electronic Data Management System (EDMS), online permit services, E Business, ERIC, Real Time Air Data and online Net DMR service. As a result, these services may be unavailable at the present time, but we assure the public that the staff is able to meet all of the department's responsibilities, including emergency response, permitting and monitoring activities.

"We apologize for any inconvenience this outage is causing the public and our LDEQ clients," said LDEQ Sec. Chuck Carr Brown. "The team at the Office of Technology Services (OTS) within the Division of Administration is working around the clock to return our computer system to full functionality as quickly as possible."

When you attempt to access one of the impacted services, you may be redirected to another page on the LDEQ website. If you are unable to access the services, call **1-866-896-LDEQ (5337)** for assistance.