## What's New for the 2018 Reporting Year

## **Changes and Clarifications**

- 1. No changes have been made to ERIC since last reporting period. Our focus has been on improving performance. Some performance issues have not been completely resolved; workarounds and patience are needed.
- 2. Available Workarounds
  - a. Always check the box to receive an email notification for uploads and validations. In the event you cannot access the job monitor page, the link from the email will bring you directly to your results.
  - b. Always try your request again before giving up or contacting us.
    - i. Long, unclear Job Monitor errors are the result of a connection delay with TEMPO and should work on future attempts.
    - ii. The "Sorry, something went wrong." error is usually a system time-out error.
- 3. Check the DEQ website for status updates/outage notices. Notices will not appear when logged into ERIC. <a href="https://deq.louisiana.gov/page/EmissionsInventory">https://deq.louisiana.gov/page/EmissionsInventory</a>

## Reminders

- 1. The due date for the RY2018 Inventory and Certification Statement submittal is Tuesday, April 30, 2019.
- 2. Any requests for coordinate changes or <a href="mailto:facupdate@la.gov">facupdate@la.gov</a> received after 4:00pm on April 30, 2019, will not be processed until the next business day. Any inventories that cannot be submitted on time because of pending <a href="mailto:facupdate@la.gov">facupdate@la.gov</a> and coordinate review/approval issues will be considered late.